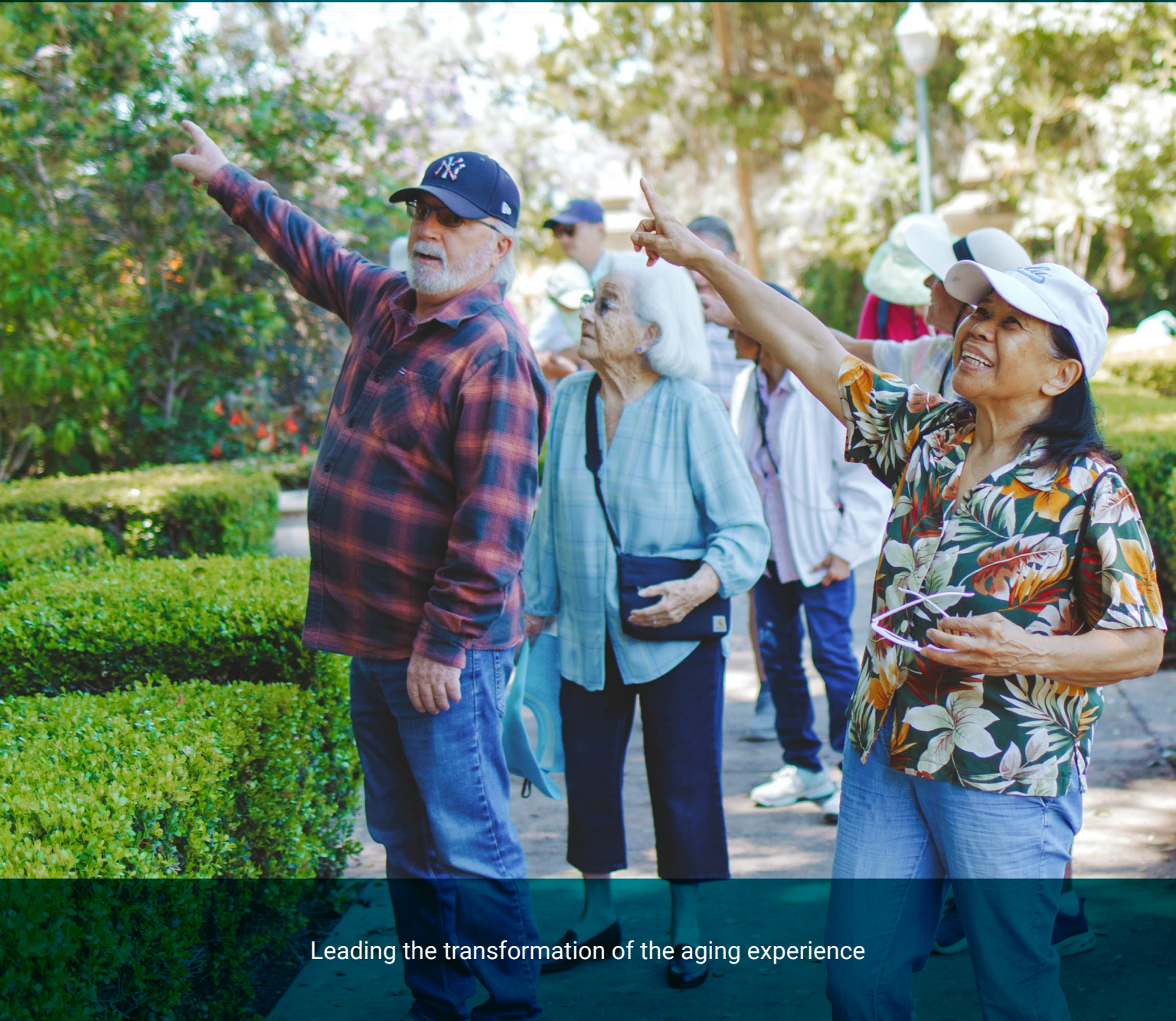




ANNUAL REPORT 2024



Leading the transformation of the aging experience



2024 was a remarkable chapter for St. Paul's, defined by bold initiatives, meaningful collaborations, and a continued commitment to transforming the aging experience. As we look ahead to 2025, we do so with purpose and dedication to the seniors we serve.

Reflecting on our achievements, 2024 saw several groundbreaking

projects move forward, setting a strong foundation for the future. The launch of the Technology Collaboration Hub (TCH) in Mission Valley is transforming how we deliver care, allowing for the development of real-time monitoring and intervention for our PACE participants with the most critical needs. We also started the renovation of our PACE Reasner location in Downtown San Diego, which will be transformed into a center of excellence featuring a state-of-the-art clinic, behavioral health services, and a rehabilitation center. The grand opening of The Manor on Bankers Hill has set a new standard for active independent living, fostering friendships, and wellness in a welcoming residential setting.

Our benefits program includes vacation and sick time, health benefits for employees and families, tuition reimbursement, and career ladders, which underscores our commitment to employees who support our mission every day.

We are ready to make an even greater impact in 2025. With plans to leverage advanced technology to personalize care and forge stronger connections within our community, this year will mark a new era of growth and innovation. Some of our key initiatives include:

- **Advancing Healthcare Services:** The completion of the PACE Reasner renovation will bring unparalleled medical, dental, and therapeutic services to our participants, furthering our commitment to holistic senior care.
- **Enhancing Employee Support:** We remain dedicated to fostering a workplace culture that values and supports our staff, with continued investments in training, well-being programs, and career development opportunities.
- **Leveraging Technology for Senior Care:** Our Technology Collaboration Hub will expand its research and implementation of innovative healthcare solutions, ensuring our seniors receive the highest quality care tailored to their needs.

Together, we will continue to set the standard for what it means to age with dignity and purpose. As we lead the transformation of the aging experience, we remain grateful for the support of our donors, volunteers, and team who make this mission possible. Here's to a future filled with progress, compassion, and lasting impact.



THE FUTURE

Our vision for the future of senior care involves pioneering new approaches to address gaps in aging services.

ST. PAUL'S PACE REASNER (DOWNTOWN)

Our first PACE site opened in 2008 with 14 seniors. Today, it provides care to over 650 participants. We are remodeling this 22,000 square foot building to include a state-of-the-art clinic with additional exam rooms and dental offices, a behavioral health center and an incredible rehabilitation gym. The completion date is the second quarter in 2026.

TECHNOLOGY COLLABORATION HUB (TCH)

The Technology Collaboration Hub (TCH) in Mission Valley opened in July 2024, it will bring coordinated care to San Diego seniors requiring immediate medical attention. Cutting-edge software will allow medical experts to remotely monitor and respond to the changing health status of participants, leading to fewer clinic visits, less hospitalizations, and improved patient outcomes. This building and its technology will revolutionize how care is delivered to the aging population. We plan to introduce TCH to our PACE population and then expand to others in need.



NEW PARTNERSHIP WITH SAN DIEGO FOOD BANK

St. Paul's PACE has partnered with the Jacobs & Cushman San Diego Food Bank to coordinate additional food resources for low-income PACE participants lacking access to nutritious food. The idea was born when Supportive Housing Support Specialist Donna Alley decided to tag along with PACE Diet Technician Myrna Flores Olachea on her routine Food Bank visit to restock PACE Reasner's food pantry.



Together, they collected an extra 600 pounds of fresh produce and delivered it to PACE participants living at the Quality Inn and West Park apartment complexes, two of St. Paul's supportive housing partners. The food was distributed in less than one hour!



READ THE
FULL STORY



Inspired by this success, Myrna and Donna will continue visiting the Food Bank at the end of each month, when many seniors face shortages in CalFresh/EBT funds, to bring fresh produce to PACE participants living at the Quality Inn and West Park.



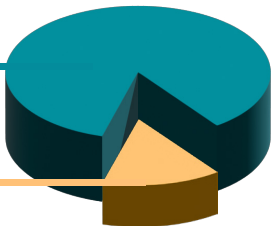
EMPLOYEES



St. Paul's employees:
Total: **760**

Full time:
650

Part time:
110



VOLUNTEERS



Number of volunteers:
111

Volunteer hours:
8,337

Value:
\$321,901.22

SPIRITUAL SERVICES



Number of chaplains:
5



Religious services hosted:
768



Spiritual counseling visits with seniors, families & employees:
1,987





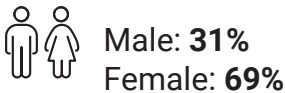
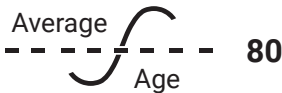
***“I FEEL LIKE I COMPLETELY
BELONG IN THIS COMMUNITY”***

Remie, Manor Resident

RESIDENTIAL COMMUNITIES

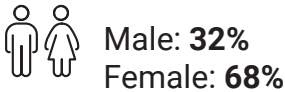
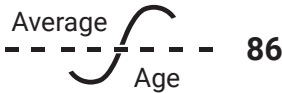
MANOR

Total residents:
100



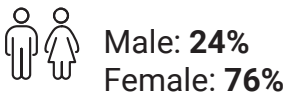
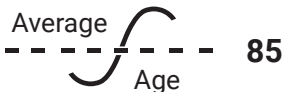
VILLA

Total residents:
111



PLAZA

Total residents:
130



TRANSPORTATION SERVICES



Number of
booked/scheduled trips
and social outings
3,516

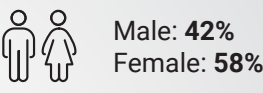
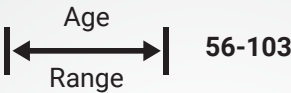
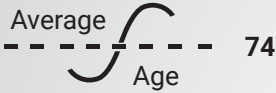
MEALS SERVED



Residential Skilled
Nursing:
328,276



PACE SERVICES - 4 LOCATIONS, 1,401 PARTICIPANTS



NUMBER OF SPECIALTY APPOINTMENTS

Day Center visits:
49,103

PACE home care visits:
59,784

PT/OT/SLP appointments:
25,238

PACE clinic appointments:
29,734

PACE social services participant
and family meetings:
15,109

Behavioral health appointments:
8,359

Dietary consultations:
3,527

Dental appointments:
3,809

Ophthalmology appointments:
1,679

Podiatry appointments:
2,271

Cardiology appointments:
1,184

SUPPORTIVE HOUSING



Locations:
8

Number of PACE participants
in supportive housing:
165

TRANSPORTATION SERVICES



Number of PACE trips provided:
131,383

MEALS SERVED



Number of PACE meals served
(in day center and at home):
44,244 meals





***“THEY GAVE ME A
REASON TO LIVE AGAIN”***

Jim, PACE Participant



***"ALL OF THE RESIDENTS HERE ARE JUST
WONDERFUL. I LOVE GETTING TO KNOW THEM
AND SEEING WHERE THEY'RE COMING FROM."***

Diane, Villa Resident

FOUNDATION REPORT

Amount Donated



\$2,585,456

Number of cash donations



1,987

Number of in-kind donations



350 (this includes
Jingle Mingle gifts)

Percentage of employees
who donated in 2023



9%

CHARITABLE GIFT ANNUITIES

Gifts that Keep Giving

Brand New Rates for 2024!

Create a lasting legacy at St. Paul's
Secure Income for Life · Immediate Tax Benefits

CHARITABLE GIFT ANNUITY (CGA) BENEFITS FOR \$20,000 CASH GIFT:
FEBRUARY 2024*

AGE	RATE*	ANNUITY	TAX DEDUCTION
70	6.3%	\$1,260	\$7,351
80	8.1%	\$1,620	\$9,052
90	10.1%	\$2,020	\$12,352

*Figures are sample rates for a single life annuity and are for illustration purposes only.
Tax deduction may vary. Always consult your own tax advisors before making any gift.



BONUS!

You can now use your IRA
distribution to fund a CGA.

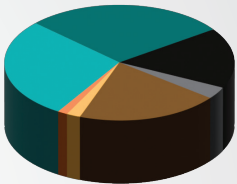
To learn more, contact Craig Smith at
619-621-3356

FINANCIAL REPORT

JAN-DEC 2024

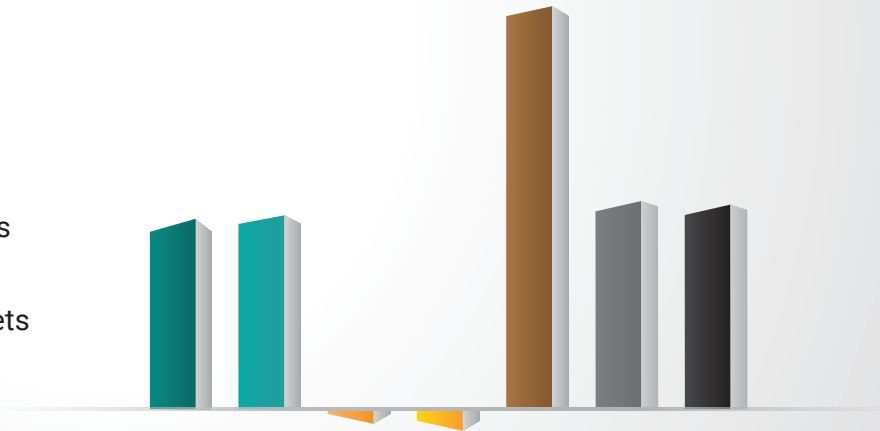
St. Paul's PACE

Revenue	Non-Operating Activity	Assets	Net Assets
154.66	8.04	109.75	91.21
Expense	Net Income	Liabilities	
152.76	9.95	18.53	



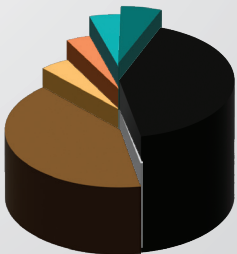
Residential

Revenue	Assets
45.30	99.74
Expense	Liabilities
46.73	49.75
Non-Operating Activity	Net Assets
(0.72)	49.99
Net Income	
(2.16)	



Foundation

Revenue	Non-Operating Activity	Assets	Net Assets
1.30	0.60	8.85	8.70
Expense	Net Income	Liabilities	
0.97	0.92	0.15	



(\$ millions)

COMMUNITIES & PROGRAMS

Corporate Office Administration and St. Paul's Foundation

328 Maple Street, San Diego, CA 92103
(619) 239-6900

The Manor on Bankers Hill Active Retirement Living

2635 Second Avenue, San Diego, CA 92103
(619) 239-2097
Lic.# 370800558

The Villa on Bankers Hill Assisted Living and Memory Care

2340 Fourth Avenue, San Diego, CA 92101
(619) 232-2996
Lic.# 370804823

St. Paul's Plaza Active Retirement Living and Memory Care

1420 East Palomar Street, Chula Vista, CA 91913
(619) 591-0600
Lic.# 374603643

St. Paul's Skilled Nursing & Rehabilitation

Nursing and Rehabilitation

235 Nutmeg Street, San Diego, CA 92103
(619) 239-8687
Lic.# 090000181

St. Paul's Child Care Day Care and Preschool

328 Maple Street, San Diego, CA 92103
(619) 239-6900
Lic.#s 376600283, 376600285

St. Paul's PACE

Program of All-Inclusive Care for the Elderly

StPaulsPACE.org 1(833) PACE NOW

San Diego (Reasner Center)
111 Elm Street, San Diego, CA 92101

Chula Vista (Akaloa Center)
630 L Street, Chula Vista, CA 91911

El Cajon (Nemeth Center)
1306 Broadway, El Cajon, CA 92021

North County
304 Seacrest Way, Encinitas, CA 92024



2024 AWARDS

BEST SENIOR RETIREMENT LIVING, GOLD AWARD

as voted by Uptown Magazine

SAN DIEGO BUSINESS JOURNAL'S HEALTHCARE HERO AWARDS

Ahmed Mohsin, Maintenance Technician at The Manor on Bankers Hill
Divina Salinas, LVN, DON, Director of Nursing at The Villa on Bankers Hill
Heath Bradley, RN, BSN, WCC, Clinic Manager at St. Paul's PACE El Cajon



***Leading the transformation
of the aging experience***

StPaulsSeniors.org

St. Paul's Senior Services is a mission-driven San Diego nonprofit.
Established in 1960.